

Patient Reference Group

AGENDA

Ground Rules

- This meeting is not a forum for individual complaints and single issues
- We advocate open and honest communication and challenge between individuals
- We will be flexible, listen, ask for help and support each other
- We will demonstrate a commitment to delivering results, as a group
- Silence indicates agreement speak up, but always go through the chair
- All views are valid and will be listened to
- No phones or other disruptions
- We will start and finish on time and stick to the agenda
 - 1. Welcome and Introductions
 - 2. Apologies
 - 3. Notification of any other business
 - 4. Patient Survey and Opening Hours
 - 5. GP's
 - 6. Primary Care Networks
 - 7. Macmillan Cancer Champions
 - 8. AOB
 - 9. Date and Time of Next Meeting

Date and Time of Next Meeting: Tuesday 21.05.19 2.00pm – To be confirmed

Useful information

Stroud Practice Website: www.stroudpractice.nhs.uk

Stroud Practice Email: Walsallccg.stroud.practice@walsall.nhs.net